



CASE STUDY: SNAP SHOT

Customer implements Daeja's ViewONE
for viewing HR documents quickly and
securely



Company FACT FILE:



Geographic Location

Munich, Germany

Industry Sector

Document Management

Environment

IBM, FileNet and
Documentum

No of ViewONE users

Over 2000 users

Products Purchased:

- ViewONE Standard
- Annotations
- Print Accelerator

Company PROFILE :

aconso AG has established itself as the market leader for the system-independent Digital Personnel File in the German-speaking region.

The aconso team convinces its customers with many years of experience in human resources management and numerous realised projects involving the Digital Personnel File. As a knowledge holder, aconso AG also sets benchmarks with regard to the technical implementation of the most sophisticated projects.

1. Challenge to overcome

'We were looking for a viewer to integrate into our Digital Personnel File solution to open documents from aconso FastView, where more than 100 documents can be viewed in 3 seconds, in full screen view.'

'This was the first time we had used a viewer and so this was an entirely new tool for us to implement.'

2. Daeja's solution

Daeja's ViewONE was easily integrated into our Digital Personnel File solution, as configurations are possible; functions like print and save are adjustable.

Daeja delivered 'the necessary security aspects with a revision reliable format. Due to the delicate conditions in which personal data is handled, HR documents have to conform to the regulations of internal audits and the law. There has to be a special login concept and the data has to be secure from unauthorised access.'

3. Benefits to aconso AG

'ViewONE suits our needs perfectly, specifically within our concept of a high performance solution, as it enables the user to view HR documents quickly and all the necessary security aspects are considered.'



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CASE STUDY: IN-DEPTH

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The INTERVIEW :

Please introduce yourself and explain what your job role is within the company?

My name is Silvia Bayerl and I am the Marketing Manager at aconso, a reseller of Daeja's ViewONE product.

How did you go about sourcing us, where did you find us?

Simply used a 'Google' search on the Internet, to find out which viewer would apply to our Digital Personnel File solution.

Describe how ViewONE is integrated into your workflow

ViewONE is integrated into our Digital Personnel File solution to open documents from aconso FastView, where more than 100 documents can be viewed in 3 seconds, in full screen view. It has been designed to enable HR employees to read personnel details files as part of their daily work tasks. The employee is able to scan documents with signatures (certificates) to archive in the Digital Personnel File; managers are then able to look into the file in advance of staff dialogues.

What back end systems do your customers generally integrate with aconso's Digital Personnel File?

We have interfaces to all common archive systems including IBM, FileNet and Documentum.

When you made your purchase from Daeja, what proved to be important factors in the decision?

Ease of integration into our Digital Personnel File solution, as configurations are possible; functions like print and save are adjustable. Also considered was the necessary security aspects with a revision reliable format. Due to the delicate conditions in which personal data is handled HR documents have to conform to the regulations of internal audits and the law. There has to be a special login concept and the data has to be secure from unauthorised access.

In what way/s does ViewONE benefit your business?

ViewONE suits our needs perfectly, specifically within our concept of a high performance solution, as this enables the user to view HR documents quickly while maintaining security from unauthorised access.



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